

Colesville Delivery Service

Learn More about Deliveries & Delivery Policies

Colesville Nursery delivers our products within a 100-mile radius, to the jobsite or your home. A wider delivery radius will be determined by the Delivery Coordinator. We use Box Trucks with a liftgate service and knuckle booms for driveway delivery. We serve both the homeowner and professionals, so we do our best to meet their delivery needs.

Listed below, you can find our basic Delivery Policies & Requirements. While this is a good reference, you always need to **contact our Delivery Coordinator Karen**, for information and confirmation on every delivery.

Our delivery schedule can be unpredictable and functions on several varied factors. It is our recommendation to formulate your delivery requests up to 2 weeks in advance.

Policies:

Our delivery schedule requires *AT LEAST* a 2-day lead time to process your order.

All changes or additions to orders need to be made no later than 10 AM the day before your delivery. This policy is contingent on time of year, number of deliveries already on schedule and can only be officially processed by our Delivery Coordinator.

Credit Card payments are collected the day prior to your delivery once the material has been loaded and accounted for. Payment with a check will be collected at the time of delivery, in these cases someone **MUST** be present prior to unloading. While it is not always necessary, we do prefer someone from your household or a representative from your company to be present to assist with unloading/accepting the material.

Freight is determined on a percentage of sales as follows:

- 1-50 miles - \$500 Minimum order amount
- 51-100 miles - \$1000 Minimum order amount
- 101+ miles - Must be determined by our Delivery Coordinator. Minimum freight charges are also determined and applied by the Delivery Coordinator.

Minimum Freight Charges:

- 0-50 miles -\$90 or 9% on orders over \$1000.00
- 51-100 miles -\$120 or 12% on orders over \$1000.00
- 101+ Must be determined by our Delivery Coordinator

Delivery schedules can change due to several factors throughout the year. Please always contact our Delivery Coordinator, Karen Kidd, for orders, order confirmation and any questions. Karen can be contacted directly via her email: karen@colesvillennursery.com . If you would like to speak with her about your delivery, please call: 804-798-5472, extension 115 or ask for Karen.